



Case Studies Case Studies

Delivered Services

- ⊕ Project Management for the SAP education initiatives
- ⊕ Development and design of end user education curricula
- ⊕ E-Learning course: Overview/Navigation

The teksoft Difference

- ⊕ Cost savings through the use of experienced teksoft training professionals:
 - ◆ Small development staff
 - ◆ Ability of the teksoft training professionals to determine the delta between existing client training materials and what was required by the plant employees.
- ⊕ Customized approaches for each constituency that required SAP training.

Client Results

- ⊕ Training materials were developed on time and under budget
- ⊕ E-learning course successes:
 - ◆ Received 90% Pass Rate for the students
 - ◆ 98% of the students reported zero technical difficulties
- ⊕ Client PMO described the implementation as “extremely successful”
- ⊕ Training materials received very good ratings from the students

About the Client

World-wide manufacturer and distributor of medical supplies and devices

Employs 2700 associates

Project Statistics

Client implemented version SAP R/3 4.7

Modules included FICO, QM, PP, SD

Duration: June 2008 through August 2008

Number of resources:

3 curricula developers

1 project manager

Tools: Microsoft PowerPoint, InfoPak, Adobe Captivate (eLearning courses)

Number of end users: 375