



Case Studies Case Studies

Delivered Services

- ⊕ Developed and managed an SAP End User Education Strategy, including class schedule and attendance mapping
- ⊕ Developed end user curricula for e-learning and instructor led training delivery
- ⊕ Delivery of end user education (approx 70 days) at client locations in the United States, Canada, Taiwan, and the People's Republic of China:
 - ◆ HR & Payroll Consulting along with various other spot consulting services
- ⊕ teksoft Resource Library (tRL)
- ⊕ Development of BPPs
- ⊕ Spot consulting
- ⊕ Go-Live Support for all Phase I locations in 4 different countries and 2 different continents

The teksoft Difference

- ⊕ The ability and experience of our SAP training professionals to lend a lean project team with assistance on training and configuration challenges.
- ⊕ Ability of the teksoft team to establish confidence and cooperation with the client's team members and management.
- ⊕ Immediate, cost effective, and sustained curricula development due to experienced SAP training professionals and their ability to leverage existing training materials (the tRL).
- ⊕ Depth of quality SAP training professionals to successfully deploy training in multiple countries.
- ⊕ Embraced the client's challenging goals and timelines as their own, including the assignment of instructors in 4 different countries and 2 different continents.

Results

- ⊕ 97% class attendance
- ⊕ teksoft instructors averaged 6.6 out of a possible 7.0 rating scale
- ⊕ teksoft course materials/exercises averaged 6.6 out of a possible 7.0 rating scale
- ⊕ Inventory and shipping levels achieved pre go-live levels within 5 days

About the Client

Global seller of athletic shoes and accessories

Annual sales of \$572,000,000

Employs 600 associates

Project Statistics

Implementation of ECC 6.0, AFS Industry version

Modules included FI,MM, SD, MDM, Inventory Logistics

Duration: October 2006 and is still ongoing

Number of resources:

- Part time project manager
- 7 curricula developers
- 10 instructors

Tools: Microsoft Word and PowerPoint, and Captivate.