



Case Studies Case Studies

Tools

- ⊕ Captivate (e-learning courses)
- ⊕ InfoPak
- ⊕ Premis (LMS)
- ⊕ WebCT (LCMS)
- ⊕ MS Office

Delivered Services

- ⊕ Project Management for end user education initiative (initial purpose to join the project)
- ⊕ Advisory services around InfoPak
 - ◆ Setting up standards
 - ◆ Review process
 - ◆ Publishing
 - ◆ Administration
- ⊕ Design and development of SAP Education Strategy
- ⊕ Design and development of end user education curricula
 - ◆ 40 Instructor led courses
 - ◆ 18 e-learning courses
- ⊕ Delivery of 170 days of End User training
- ⊕ teksoft Resource Library (tRL)

The teksoft Difference

- ⊕ teksoft advised client on resource planning strategies to ensure client self reliance
- ⊕ teksoft training professionals gained immediate rapport and credibility with the client's associates and implementation partner
- ⊕ Experience of the training professionals helped client manage successful training execution despite significant and chronic changes to their processes.

Client Results

- ⊕ Training materials averaged 3 out of a possible 4
- ⊕ Training delivery averaged 3 out of a possible 4

About the Client

Founded in 1869

Serves over 70,000
Students

Project Statistics

Duration: January
2006 to July 2007

Modules include:
Public Sector
Collections/Disburse-
ments (PSCD), FI, FM,
CO, HR/Payroll, PM,
BI, SRM, MM and
Portals

4000 End Users
(Phase I)

Number of resources:

◆ 1 full time project
manager (1 FTE)

◆ 3 curricula
developers/trainers (3
FTE)

◆ 10 trainers

Release: SAP ECC 5.0
Higher Education
Industry Solution