



Case Studies Case Studies

Delivered Services

- ⊕ Project Management consulting for end user education initiative (initial purpose)
- ⊕ Design and development of SAP Education Strategy
- ⊕ Design and development of end user education materials
- ⊕ Documentation translation
- ⊕ Knowledge transfer to internal training resources

The teksoft Difference

- ⊕ teksoft training professionals implemented teksoft Quality Assurance Process to ensure consistency and quality of BPPs and corresponding education materials
- ⊕ Assisted client in cost-effective implementation of Knowledge Warehouse
- ⊕ teksoft advised client on resource planning strategies to ensure client self reliance
- ⊕ teksoft training professionals developed solid relationships with the client's internal training team
- ⊕ Overall dedication to the project; for example, teksoft professionals worked overtime to create, assemble and test data in training application

Results

- ⊕ On time
- ⊕ On budget
- ⊕ Plant production at 80% of "pre-SAP" production levels within one week of "go-live" and 100% production within one month
- ⊕ Significant cost reduction due to greater self reliance (example: a current SAP R/3 implementation was able to leverage training documentation from this engagement)

About the Client

Global leader in the manufacturing of farm equipment, industrial equipment, lawn care equipment, diesel engines and drivetrain components

Annual sales of 13 billion dollars

Employs 45,000 associates

Project Statistics

Duration: June 2000 to May 2001

Number of resources: 6 consultants, 1 project manager

Release: SAP R/3 version 4.6c

Tools: On-Demand and Knowledge Warehouse

Number of end users: 900